

## **Terms and Conditions for Kambu Mara Camp**

1. Payment should be received within 24 hours of booking. Otherwise, the booking will be cancelled automatically. If paying with a bank transfer, documentation showing the initiation of the transfer should be shared within the 24 hours.
2. All block bookings are to be reconfirmed by the agent a minimum of 30 days prior to arrival at the camp. Rooming lists must be submitted to the hotels reservations departments 30 days a minimum of days prior to arrival.
3. Reservations that are cancelled or reduced in length of stay or numbers are subject to cancellation fees. No shows or cancellation within 7 days of the beginning of the booking forfeit 100% of the deposit.
4. In the event of an increase in local taxes (VAT and government levy) from the delays of issues of this agreement the agents contract rates have to be renegotiated not later than four weeks after such increase.
5. Check in/checkout: Check in time is 2:00 PM and check out time is no later than 10:00 AM. Late checkouts (up to 1:00 PM) can be arranged at the camp's discretion (subject to availability).
6. Reservation policy: 100% will be charged as a deposit to hold booking.